Tola Abrahams

Phone number: (+1) 9296025611 (Mobile) | **Email address:** tom4tech8@gmail.com | **Website:**

www.alphalibrallc.com | **LinkedIn:** https://www.linkedin.com/in/tola-abrahams-74606929/ |

GitHub: https://github.com/MoAbbazi

ABOUT ME

Accomplished professional with extensive experience in business growth, sales, and marketing, complemented by strong data science and analytical skills, ability to leverage AI-powered security solutions, ServiceNow workflow automation, and data privacy/compliance practices to create proactive, robust security infrastructures. Skilled in Python, SQL, ServiceNow, ITSM, and Cloud Engineering.

WORK EXPERIENCE

08/2023 – CURRENT
FREELANCE DATA ANALYST / SERVICENOW / GOOGLE / CLOUD CERTIFICATIONS ALPHA LIBRA LLC

Analyze financial data and tailor funding solutions and develop strong client relationships, offering personalized guidance.Present comprehensive management options, ensuring compliance and risk assessment.
Carry out performance analytics and provide guidance to E-commerce team with data driven decisions from periodic data analysis and visualizations.
ServiceNow and Google Development training and certifications.
AWS and Azure trainings.
Security Automation modelling

04/01/2021 – 30/07/2022
KEY ACCOUNT MANAGER UNITED AIRLINES

Pioneered dynamic sales campaigns, fostering enduring client connections.
Developed and executed sales strategies, aligning them with corporate objectives.
Utilized advanced analytics tools such as Salesforce and BI for informed decision-making.
Collaborated with cross-functional teams to enhance customer experience and retention.

02/01/2019 – 30/11/2020
B2B MANAGER LUFTHANSA AIRLINES

Pioneered localized sales promotion initiatives, driving notable market expansion.
Formulated and executed tailored approaches for diverse client segments.
Managed budgets, curated compelling digital content, and procured marketing materials.
Cultivated strategic partnerships, contributing to business growth and industry influence.

02/2013 – 12/2016
SENIOR RECRUITMENT OFFICER PFL EDUCATION

Accelerated student registrations by 25% through optimized recruitment techniques.
Streamlined vendor relationships, enhancing efficiency and cost-effectiveness.
Provided expert guidance to students, ensuring successful admissions and enrollments.
Conducted audits and surveys, enhancing customer experience and retention.

EDUCATION AND TRAINING

11/2024 – CURRENT
APPLICATION DEVELOPER ServiceNow / Google

11/2024
PROFESSIONAL CLOUD NETWORK ENGINEER Google

11/2024
PROFESSIONAL CLOUD SECURITY ENGINEER Google

2023
CERTIFIED SYSTEMS ADMINISTRATOR ServiceNow

2022 – 2023
IBM DATA SCIENCE PROFESSIONAL CERTIFICATE IBM / Coursera

2019
SCRUM & AGILE VMEdu / PMI

2012 – 2015
PG. DIPLOMA IN ENVIRONMENTAL MANAGEMENT Federal University of Technology Akure

2003 – 2010
B.SC BIOLOGICAL SCIENCE Federal University of Agriculture Abeokuta

2000 – 2001
DIPLOMA IN DATA PROCESSING & MANAGEMENT Institute of Data Processing and Management

DIGITAL SKILLS

Programming Languages: Python, SQL, Excel │ Data Analysis Tool/Libraries: Pandas, Numpy, Matplotlib, Requests, Web Scrapping. │ ML Libraries/Techniques: Sci-kit-Learn, Keras, Pytorch, Tensorflow, NLTK. │ ITSM/ITIL/ServiceNow │ Google Cloud Platform - BigQuery, Google Storage │ Cloud&Container Platform: AWS, MS Azure, Google Cloud, Kubernetes, OpenShift, Docker, Rancher │ Dataflow, Apigee, Storage, VPC, Cloud SQL, VM Instances, Logger

PROJECTS

01/11/2024 – 30/11/2024
Cloud Security Automation with Google/ServiceNow

Developed an automated, AI-driven cloud security system for hybrid environments, integrating network automation, ServiceNow workflows, data privacy/compliance, and container security for enhanced incident response. Utilized GCP, Terraform, and AI/ML tools to detect and mitigate threats across multi-cloud infrastructures.

2022
SpaceX Falcon 9: Predicting SpaceX Falcon 9 Launch Success

Utilized EDA, Interactive Folium, and Plotly Dash to predict the success of SpaceX Falcon 9 launches. Built four classification models (Logistic Regression, SVM, Decision Tree, KNN) for future launch prediction.

MANAGEMENT AND LEADERSHIP SKILLS

Skills:

Project Management
Leadership and Mentorship
Data Analysis and Interpretation
Strategic Planning and Delivery

HOBBIES AND INTERESTS

What I like to do:

Exploring new travel destinations
Networking and Learning
Outdoors, Entertainment and Social Media